(c) No, Sir.

(d) Does not arise in view of (c) above.

Grievances of Subscribers in Mainpuri

†1942. SHRI GHANSHYAM CHANDRA KHARWAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that the telecommunication system of Mainpuri district of Uttar Pradesh always remain out of order due to negligence of the officials concerned;

(b) if so, whether it is also a fact that it has become almost impossible for the subscribers to contact Telecom District Manager (TDM) with regard to their grievances; and

(c) what action Government propose to take in the matter?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) No, Sir.

(b) No, Sir, it is not a fact. Telecom District Manager is always available in the office during visiting hours (3 p.m. to 4 p.m.) with regard to the grievances of the subscribers. In case he is on tour/ leave, some other senior officer is deputed to solve the problems of the subscribers.

(c) Does not arise in view of (b) above.

Applications for Telephone Connections in Himachal Pradesh

1943. SHRI ANIL SHARMA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the number of applications for providing telephone connections have been received in Pachrukhi (Himachal Pradesh, Kangra) during the last one year, date and month-wise;

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†Original notice of the question was received in Hindi.

(b) the dates on which demand notes were issued in each case; and

(c) the number of persons in waiting list?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) to (c) The information is being collected and will be laid on the Table of the House.

Shifting of Telephones in Sarita Vihar Exchange

1944. SHRI ANIL SHARMA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government are aware that telephones are not being shifted within the same colony under the same exchange even after four months of submission of application due to negligent attitude of MTNL;

(b) the details of the applications received by Sarita Vihar Exchange from the resident of NTPC Township Badarpur alongwith the Status of each case during the last six months;

(c) the installation status of telephone vide OB No.-736957633 dated 22nd October, 2001 at Sarita Vihar; and

(d) by when, all such telephones would be shifted?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) No, Sir. However, sometimes delay occurs due to non-availability of underground cable pairs.

(b) As per the statement. (*See* below)

(c) There is no such OB as 736957633 dated 22.10.2001 issued for Sarita Vihar. However, Tel. No.6954759 to be shifted *vide* OB No. 736917633 dated 22.10.01 has been shifted at the new address on 22.02.02 on Pair Gain system. Delay was because of area being Technically Non-Feasible.

(d) Non applicable in view of (b) above.